

“Lower Valley is **my** energy cooperative.”

Annette Cassity / Osmond

Osmond, Wyoming



your cooperative newsletter
winter 2010

results are in

Thank you to everyone who participated in our online Annual Survey! While our satisfaction score remains high (94.7% of respondents rated us an 8 or higher on a 10 point scale), we value the feedback and have already begun to digest the comments and suggestions we received. And congratulations to Ocie Hoopes for taking the survey and winning \$500 off her energy bill!

need help with your bill?

Having trouble paying a bill? There are several local and statewide bill assistance programs you should be aware of — these programs do overlap and in some cases cover expenses beyond energy bills.

LIEAP Low Income Energy Assistance Program

Applications are accepted beginning the first working day in October through the last working day of February. LIEAP credits are based on household size, household income and the type of fuel used as the primary heating source. For further questions please contact LIEAP at 1-800-246-4221.

ORU Operation Round Up

Although funded by Lower Valley Energy customers, ORU is administered by an independent board of directors to provide assistance with energy for local families and individuals needing assistance. You can sign up by calling us or going online. We round up your monthly bill to the

nearest dollar — the average commitment is only \$.50!

Energy Share

Energy Share is a private, statewide non-profit organization established to assist people in hardship circumstances with energy-related emergencies. Applications accepted December through May. For more information please contact the Community Resource Center at 307-739-4500.

**Wyoming CSBG
(Community Service Block Grant)**
Administered by the local Public Health office.

If you have any questions about any of these programs please call Anna Jacques at 733-2446 or 885-3175.



Visit LVEnergy.com for more information!



powered by the sun!

The solar panels are up and running! We are now getting some pure sun power in the Jackson office! The 2.6KW solar photovoltaic demonstration project was built this fall and is generating energy now. The system also features a display kiosk in the lobby which helps illustrate how alternative energy systems tie into the Lower Valley Energy grid.

in passing



Velda Garrett

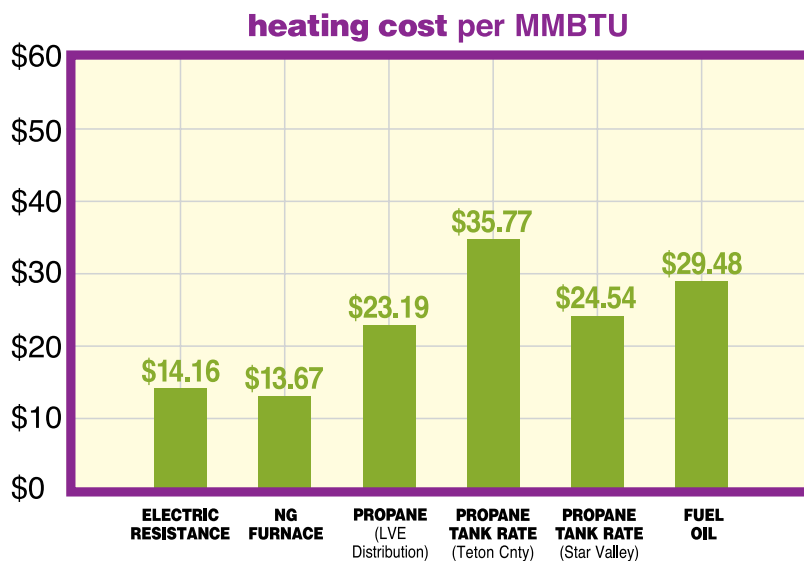
Former Lower Valley Energy employee Velda Garrett passed away this summer. Velda worked for the energy cooperative for over 33 years. She will be missed by all and our thoughts go out to her family.

Brent Peterson, longtime Lower Valley Energy lineman with over 30 years of service, passed away this summer. Brent, a fun-loving practical joker, was always one of the first to respond to outages. Brent leaves behind a loving family. He will be missed.



Brent Peterson

Visit www.LVEnergy.com for the full story



All fuel type units converted to BTUs

energyEDGE

LOWER VALLEY ENERGY

the newsletter from your energy cooperative

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